



Digital Inclusion

by

creative
sustainability



Who are we?

creative
sustainability

www.cscic.org/info



What is our Digital Inclusion Project?

It provides a volunteer Digital Champion training and service to people living within the Stroud District to learn skills and provide training in the use of digital tech and communication methods to promote independence, motivation and empowerment to those at risk of isolation.



What does our service offer?

- Support tailored to what is wanted
- Digital Inclusion Officers
- Peer support Digital Champions
- Access to Digital Aids/Devices and services - including Talking Mats
- Easy to read workbooks



**Digital
Inclusion**

Tailored support

We know that people have different levels of knowledge and experience when it comes to technology.

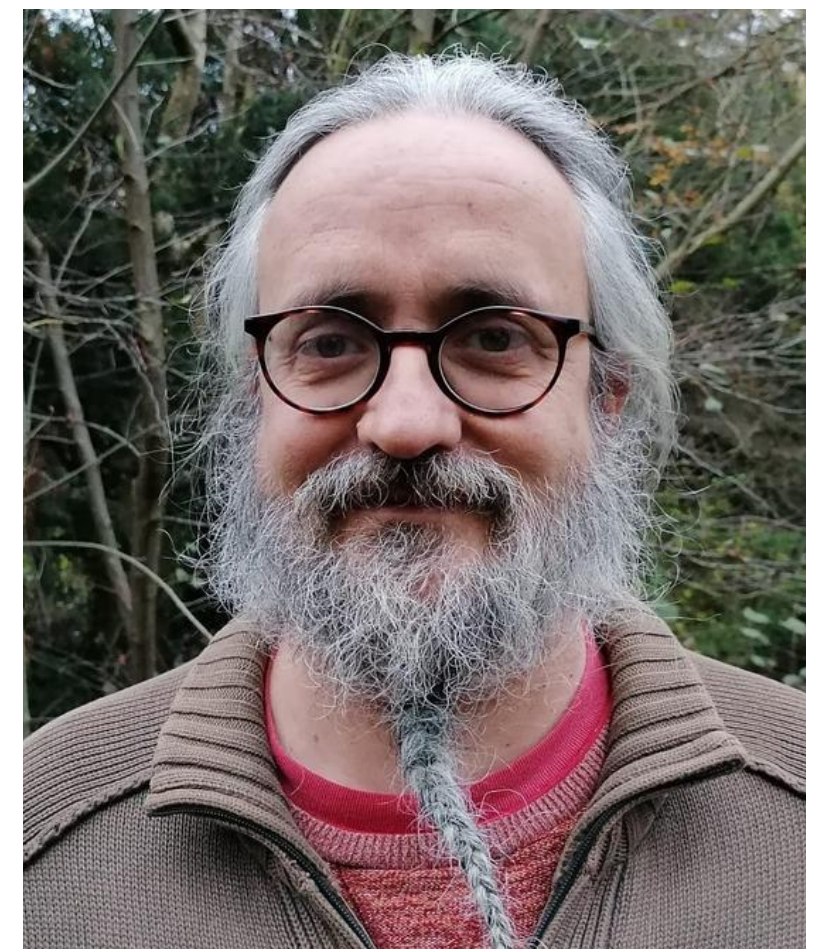
From complete beginner, to someone who wants to learn about another feature on their device, we will meet you where you are by tailoring our service to what you want to learn.



Digital Inclusion Team

Our friendly Digital Inclusion Team are on hand to do an initial assessment of your needs and help to build a series of sessions that will work for you.

They will also match you with a Digital Champion, who has the best skills and experience to support you.



Who are Digital Champions?

Digital Champions are everyday people from various backgrounds who volunteer to support participants with digital skills.

They are happy to pass on their technology knowledge and guide you through the learning experience.

They access tools and learning through the Digital Unite Platform.



Peer Support Model

Participants can develop their own skills and knowledge of devices and tools through the support of Digital Champions.

As a 'peer support' model, they can choose to volunteer to teach somebody else. We will then support them with further tools and learning through the Digital Unite Platform.



Access to Aids/Devices & Services

We have a library of digital devices and digital aids so you can try out different things and work out what is best for you.

We can also support access other services eg - internet providers.



Easy to read Workbooks

We have produced two easy to read workbooks that guide you through different aspects of using a digital device and the internet.

Alongside the wordbook, we have a jargon-busting Glossary, which contains commonly used words when people talk about technology.

Turning on your Device



On a **desktop computer** or **laptop**, the **power button** will have a symbol that looks like this

If you are using a **desktop computer**, there may be two buttons you need to switch it on. There will be one on the front or the top of the **PC tower** and one on the **screen** which is usually in the bottom right hand corner. Press the button on the **PC tower** first until it lights up. Then press the button on the **monitor**. You should now see the **screen** come on.



If you are using a **laptop**, the **power button** will be located in the space below the **screen** and above the **keyboard**. Press down on the **power button** and the **screen** will come on.



How can we help you?



Get in touch

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Digital Inclusion

Thanks for listening

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